

GENERAL INFORMATION

The Rules of Paglianza Hotel have been established to ensure that all Guests can use the facility in an orderly and peaceful manner. They are contractual in nature between Paglianza Hotel and the Guest; therefore, confirmation of the booking by the Customer implies full acceptance of these Rules, which are available at the Hotel Reception and in the common areas and are also published on the website www.hotelpaglianza.it. All specific instructions shown on the signs placed within the property and/or grounds of the Hotel must also be observed.

Failure to comply with these Rules and with any further instructions issued by the Management may result in the offender being asked to leave the facility.

Any activity that may disturb other Guests is prohibited. Parents (or legal guardians) are jointly liable for the actions of their minor children within the Hotel, in particular for the proper use of the common areas and of the equipment made available by the Hotel to its Guests, and for compliance with quiet hours.

OPENING PERIOD

Open from 21 May to 20 September 2027

CHECK-IN

From 16:00

All guests (both adults and children) must present a valid identity document. To speed up check-in, please use the "online check-in" section of the Web app.

CHECK-OUT

By 10:00.

On departure, Guests must vacate their rooms by 10:00. Any extras incurred during the stay must be settled no later than 24 hours before departure.

No refund is given for early departures and/or meals not taken.

ROOMS:

Smoking is prohibited.

The use of unauthorised electrical appliances is prohibited.

Any damage to furnishings will be charged.

LINEN AND CLEANING

Bed linen changed every 3 days.

Towels changed daily.

Extra changes on request, for a fee.

SERVICES INCLUDED

Equipped private beach (1 umbrella and two sun loungers per room, from the 3rd row): from 12:00 on the day of arrival until 12:00 on the day of departure. Umbrellas are assigned for the entire length of the stay.

Free WI-FI in the common areas (lobby and pool).

Free on-site parking (unattended)

Bar and restaurant according to the posted opening hours.

SWIMMING POOL

Opening hours 9:00/13:00 – 16:00/19:00

A swimming cap must be worn in the pool.

Young children: must be accompanied and constantly supervised by an adult.

Older children: even if they can swim, adult supervision is generally recommended.

Diving and dangerous games are prohibited.

WARM POOL

ACCESS - Opening hours 9:00 /13:00 – 16:00/19:00; maximum 15 guests per session

Minimum age: 12 years.

Guests aged between 12 and 17 may enter only if accompanied and supervised by an adult.

Children under the age of 12 are not allowed in the heated whirlpool.

Access is restricted to hotel guests authorised to use the wellness area.

RULES OF USE

1. Showering before entering the pool is mandatory.
2. Swimwear must be worn.
3. It is recommended not to stay in the pool for more than 15 consecutive minutes.
4. Running, diving, pushing or any dangerous behaviour is prohibited.
5. Eating and drinking in the pool or at the poolside is prohibited.
6. Glass containers are not allowed.
7. Using the pool under the influence of alcohol or of substances that may impair consciousness or reaction time is prohibited.
8. Guests are required to behave respectfully and quietly towards other guests.
9. In case of dizziness, nausea, breathing difficulties or feeling unwell, leave the pool immediately and inform the staff.
10. The use of armbands and/or rubber rings and/or inflatables of any kind is prohibited.

WARNINGS

1. Use of the heated whirlpool is not recommended for persons with health conditions that may be aggravated by exposure to heat.
2. In case of pregnancy, cardiovascular disease, blood pressure problems, diabetes, medication use or other particular conditions, please consult your doctor before use.
3. Access is not permitted in the presence of open wounds, skin infections or other conditions that may compromise water hygiene.

MINORS

Responsibility for minors remains with the accompanying adult for the entire time spent in the wellness area.

EXCURSIONS

Guided tours of the Gargano, sea caves, historic villages, the Foresta Umbra and the Tremiti Islands.

Bookings at the hotel.

HOUSE RULES:

Quiet hours at night are from 24:00 to 07:30.

During these hours, silence must be observed and other guests' rest respected.

Unregistered guests are not allowed on the premises.

SECURITY

In-room safe available.

Paglianza Hotel accepts no liability for the theft of any item left unattended.

Paglianza Hotel accepts no liability for any temporary suspension of services or ancillary activities due to technical reasons or force majeure; it is therefore not obliged to provide any refund, and such suspension shall under no circumstances constitute grounds for termination of the contract.

SERVICE OPENING HOURS

Restaurant:

- Breakfast 07:30/09:30
- Lunch 12:30/14:00
- Dinner 19:30/21:00

Bar:

- Beach Bar 09:00/13:00; 15:00/19:00
- Lobby Bar 09:45/15:00 – 16:15 /24:00

Evening entertainment ends by 24:00.

SAFETY AT SEA

Guests are asked to comply with the applicable laws and with the regulations and ordinance issued by the Harbour Master's Office (Capitaneria di Porto), which is displayed at the beach entrances. In any case, Guests must follow the instructions of the lifeguards.

GUESTS WITH DOGS

Pets and small/medium-sized dogs (max 15 kg) are welcome at Paglianza Hotel.

To ensure a pleasant holiday for all hotel guests, pet owners are kindly asked to comply with the following rules:

1. A maximum of one animal per room is allowed;
2. animals must be kept on a lead or in a carrier when in the common areas of the hotel, in accordance with the laws in force in Italy (Presidential Decree 320/54, art. 83);
3. animals are not allowed in the Restaurant (except guide dogs);
4. animals are allowed at our private beach, where the last row is reserved for them;
5. the owner is liable for any damage (material or physical) caused by the animal. Paglianza Hotel reserves the right to ask the owner of the animal to reimburse costs, or to repair or replace any damaged items;
6. for safety reasons, housekeeping staff will not clean the room if the animal has been left unattended. The animal must be on a lead or secured in another way (cage – carrier) even when you are present while your room is being cleaned;
7. the owner undertakes not to leave animals unattended in the room;
8. dogs must not cause any disturbance to other Guests;
9. owners must ensure full compliance with health and hygiene standards throughout the animal's stay at the accommodation;
10. for anything not specified herein, reference is made to art. 2052 of the Italian Civil Code concerning animals.

Any breach of these Rules will result in the immediate termination of the contract and removal from the Hotel. In such case, the Hotel Management is entitled to retain any amounts already paid by way of compensation.

Last updated: 05/10/2026

Paglianza Hotel

Loc. Paglianza – 71010 PESCHICI – Puglia – Italy

Tel. 0884-911011

booking@hotelpaglianza.it

www.hotelpaglianza.it